



Cookie Policy

Effective date: 19 June 2026

This Cookie Policy explains how Ordify (PTY) Ltd trading as Ordify ("Ordify", "we", "us", or "our") uses cookies and similar technologies in connection with the Ordify application, website, and related services (collectively, the "Services").

This policy should be read together with the Privacy Policy.

For South African privacy law purposes, cookies and similar technologies may involve the "processing" of "personal information" under POPIA where the information collected can identify, relate to, or reasonably be linked to a person.

1. What Are Cookies and Similar Technologies?

Cookies are small text files stored on a device when a user visits a website or uses an online service. Similar technologies include browser storage, local storage, pixels, and other tools that help websites and applications function, remember settings, measure performance, or improve security.

Ordify uses only the categories of cookies and similar technologies that are reasonably necessary to operate, secure, and improve the Services. Ordify does not use cookies to sell personal information and does not use advertising cookies for targeted advertising.

Ordify intends to use cookies and similar technologies in a manner consistent with POPIA's requirements of lawful, minimal, and purpose-specific processing.

2. Types of Cookies and Similar Technologies We Use

Ordify may use the following categories:

A. Strictly Necessary Cookies

These are required for the Services to function properly. They may include cookies used to:

- keep users authenticated;
- maintain secure sessions;
- support security features such as CSRF protection;
- route requests and maintain application integrity.

Without these cookies, core parts of the Services may not work.

B. Functional Cookies and Storage

These help remember user choices and improve the user experience. They may include cookies or browser storage used to remember:

- login-related preferences such as "remember me";
- selected workspace or period settings;
- user interface or theme preferences;
- other operational preferences that improve usability.



C. Performance and Reliability Technologies

Ordify may use limited monitoring or observability tools to understand service performance, diagnose issues, and maintain reliability. Where enabled, these tools may collect technical usage data such as devices, browser, page, requests, or error information.

These tools are used for operational analytics and service reliability, not for selling personal information or serving targeted advertising.

If Ordify introduces any non-essential analytics, advertising, or similar tracking technologies in the future, this Cookie Policy should be updated, and an appropriate consent mechanism should be implemented where required.

3. Browser Storage

In addition to cookies, Ordify may use browser storage, including local storage, to store limited information necessary for user preferences, session-related convenience, and cached operational settings.

4. What Information These Technologies May Collect

Cookies and similar technologies used by Ordify may collect information such as:

- session or authentication identifiers;
- device and browser information;
- usage and error information;
- security-related data;
- user preference settings.

Where this information can be identified or reasonably be linked to a person, Ordify treats it as personal information under the Privacy Policy.

5. How We Use Cookies and Similar Technologies

Ordify uses cookies and similar technologies to:

- provide secure access to the Services;
- keep users signed in where appropriate;
- remember settings and preferences;
- maintain application stability and performance;
- detect, prevent, and investigate fraud, abuse, and security incidents;
- understand service reliability and troubleshoot technical problems.

6. Third-Party Technologies

Ordify may use third-party service providers that place or support cookies or similar technologies on our behalf for hosting, security, or service monitoring purposes.

Ordify does not authorize third parties to use these technologies for unrelated advertising or sale of personal information through the Services.

Where a third-party processes personal information on Ordify's behalf through these technologies, Ordify intends to require that party to act with appropriate security and confidentiality safeguards consistent with POPIA.



7. Your Choices

Most browsers allow users to control cookies through browser settings, including blocking or deleting cookies. Users may also clear browser storage through their browser settings.

Please note:

- blocking strictly necessary cookies may prevent the Services from functioning correctly;
- deleting cookies or browser storage may sign you out or remove saved preferences;
- some monitoring or reliability technologies may still operate to the extent they are necessary for service security or operation.

Where processing is based on consent, you may withdraw that consent going forward by using the available controls or by contacting Ordify.

If Ordify implements a cookie consent tool in the future, this policy should be updated to reflect those controls.

8. Changes to This Policy

Ordify may update this Cookie Policy from time to time. If we make material changes, we will update the effective date above and, where appropriate, provide additional notice through the Services or by other reasonable means.

9. Contact Details

If you have questions about this Cookie Policy, contact:

Ordify (PTY) Ltd
Information Officer: CEO
Email: admin@ordify.co.za
Address: 26 Ariston Road, Selcourt, Springs 1559